

Road Maintenance and Asset Management Capability Statement

Keeping communities in shape



Fulton Hogan acknowledges the
Traditional Custodians of the lands across
Australia on which we live and work.
We acknowledge their connection to this
Country and pay our respect to Elders
past and present.



Structured for your success

For more than 90 years, Fulton Hogan has been delivering high-quality infrastructure to help create, connect, and care for communities.

We build and maintain the roads, airports, rail, ports, bridges, parks, and renewable energy infrastructure that support and connect towns and cities across Australia. Below ground, we construct the vast networks of pipes, drains, and cables that supply clean water, energy, fuel, data, and manage waste, keeping communities healthy and liveable.

The locations we operate in span the length and breadth of Australia, and we are experts in delivering comprehensive infrastructure solutions in metropolitan, regional and remote communities.

Our vertically integrated business combines civil construction expertise with utilities and infrastructure services to offer whole-of-life asset management solutions for our customers.

Everything we do is underpinned by our values of Respect, Energy and Effort, Attitude and Leadership.

- We earn respect through our actions and show respect to everyone we deal with.
- We are known for our energy and effort to get the job done to the best possible standard.
- We value a professional and positive attitude in our work, no matter what the job may throw at us.
- We show leadership and own our responsibility to deliver projects safely and successfully, while developing those around us.

This approach proved successful over 90 years ago and continues to be effective for us today.

Communities at our heart

We pride ourselves on maintaining the essential civil infrastructure that enables communities to safely function each and every day.

From roads, bridges, and airports to ports and public spaces, our commitment to building, maintaining and sustaining resilient, fit-for-purpose infrastructure is rock solid.

As leaders in long-term strategic civil infrastructure maintenance, state and local government authorities entrust us with managing their public assets efficiently and cost-effectively.

We provide complete one-stop shop asset lifecycle solutions tailored to our customers' specific requirements and unique operating environments across metropolitan, regional and rural networks.

Additionally, we are relied on to deliver a rapid and coordinated emergency response when natural disasters strike. Time and time again, we have been called upon to mobilise an immediate response to support communities in crisis in the aftermath of major storms, floods and bushfires — and we have never let them down.



Our asset management approach

A true end-to-end asset management and infrastructure solutions partner.

Fulton Hogan stands at the forefront of infrastructure maintenance, offering comprehensive solutions for the upkeep of various networks, including regional and metropolitan roads, freeways, tollways, ports and airports.

Our diverse clientele ranges from all levels of government to private sector operators. We work collaboratively with our clients, often co-locating in the same office or depot, jointly developing annual works programs and maintenance strategies tailored to individual specifications and contract requirements.

Our full-service offering covers all aspects of infrastructure maintenance:

- **Asset management services**
Utilising the latest advances in digital tools and AI technologies to develop strategies that optimise whole-of-life asset performance
- **Pavement maintenance and rehabilitation**
We ensure the longevity and functionality of road pavements through timely maintenance and expert rehabilitation managed within available client budgets
- **Network operations**
We efficiently manage network performance, road closures, and traffic during major events and community festivals

- **Emergency response**
Our fit-for-purpose vehicles and well-trained teams are ready to respond to emergencies ranging from urgent call-outs to natural disasters including storms, floods, bushfires, and landslips
- **Structural services**
Bridges and major culverts construction, repairs and maintenance
- **Drainage**
We manage all types of drainage construction and maintenance activities including stormwater systems, pits, dissipaters, gross pollutant traps and CCTV inspections
- **Traffic management**
Safe and efficient flow of traffic is ensured through expert traffic management and signal phasing adjustments
- **Roadside assets**
We construct, install and maintain the full range of associated civil infrastructure assets such as kerb and channel, street signs, lighting, line marking, guardrail and wire rope barriers.



Asphalt

Complete design, production and construction services including surfacing, rehabilitation, maintenance and operation. Our assets include high-capacity mobile asphalt plants ready for deployment to support large projects or remote locations.



Binders and emulsions

Manufacturing for a wide range of binders, including emulsions and polymer-modified-binders, to suit the full spectrum of applications and the unique characteristics of various pavements.



Quarries

Premium rock products and a wide array of refined products including aggregates and road base, specialty sand, recycled glass base-course mixes, railway ballast and gabion rock, as well as bulk fills and non-specified materials.



Laboratory and testing

An in-house technical team with a network of 32 state-of-the-art NATA-accredited laboratories and specialised testing equipment, ensuring the highest standards of quality and reliability.

Smarter asset management

We provide a range of bespoke asset management advisory and operational services.

Operational Services

Our operational services focus on optimising asset management processes through advanced systems, technology and expert support.

- **Asset management planning and system establishment**
Develop and implement asset management plans and systems for your asset portfolio.
- **Asset management processes**
Design and streamline processes to optimise the performance of your assets.
- **Pavement modelling and program development**
Utilise advanced pavement modellings to create funding options and forward work programs for road, airports and other industrial infrastructure.
- **Data solutions**
Utilise data-based solutions for operational improvements.
- **Process automation and improvements**
Implement automation to enhance operational processes and drive efficiency.

- **Reporting frameworks**
Develop comprehensive reporting frameworks and actionable insights using data analytics.
- **Spatial products and innovations**
Develop and manage customised spatial products and initiatives for operational efficiency and asset tracking.
- **Technical support for Asset Information Management Systems (AIMS)**
Provide implementation and operational technical support for AIMS.
- **System training**
Offer comprehensive training for systems, products and solutions.
- **Asset inspections**
Design and conduct asset inspections across a wide range of asset types.
- **AI asset capture**
Use dedicated capture and AI analysis for accurate data collection of asset inventory, condition and defects.

Advisory Services

Our advisory services offer expertise in asset management and associated technologies to the industry, supporting business growth and operational efficiency.

- **Technical knowledge for business development**
Support business growth with industry-leading technical knowledge.
- **Asset management and technology knowledge for commercial advice**
Provide commercial advice based on asset management expertise.
- **Industry expertise**
Showcase asset management and technology expertise within the industry.
- **Tender submissions**
Develop asset management solutions, information and pricing for tenders.
- **Asset Management Systems (AMS) advice**
Offer advice on AMS to support business operations.
- **Subject-matter expert for internal groups and client engagement**
Act as an SME in working groups and client engagements.
- **Technology innovations and solutions**
Identify and implement innovative technology solutions.

Reliability where it counts

Fulton Hogan embeds safety, sustainability and quality into every aspect of service delivery. Our specialist teams have extensive experience working in dynamic high-risk operating environments, adhering to client-specified requirements.

Safety

We view safety through the lens of Living Safely — our guiding philosophy. It shapes our daily practices on sites and in offices across Australia, influencing our behaviour and actions. Utilising advanced safety systems, leadership techniques, training, and support, we ensure everyone goes home safely. We also implement industry-leading wellbeing programs for mental and physical health.

By enforcing our Life Saving Rules and fostering a positive safety culture, we make safety everyone's responsibility.

Sustainability

By leading with our values, minimising our impact, and upholding our social responsibilities, we leave a lasting positive legacy. We provide local employment and business opportunities for communities, including First Nations peoples.

Our approach maximises the achievement of the Ecologically Sustainable Development Principles and Whole of Life Objectives.

Quality

We maintain third-party accredited integrated management systems for safety, quality and environmental management, ensuring we effectively plan, execute and control the works we perform.

We pride ourselves in building and maintaining relationships where our customers' expectations, requirements and needs are understood, valued and delivered.

Accreditations and industry partnerships





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